

Dimetra User Forum



The Dimetra User Forum (DUF) is a group of operators and users of Motorola's Trunked TETRA System, Dimetra. Initiated by TetraNed, the forum was founded in 2004.



The DUF aims.

- to provide opportunities for members to exchange experiences and views on all aspects of planning, deploying, operating and using Dimetra systems, so that members can benefit from shared insights;
- to facilitate a constructive dialogue at senior engineer level among members and Motorola on customer requirements, market developments and future product strategies;
- to enable members to effectively identify and prioritise requirements of high mutual importance and to communicate clear priorities to Motorola to influence the direction of improvements and future product development;
- to encourage members to work together to resolve issues of concern and to develop effective methodologies for both problem solving and planning system solutions.



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How it operates

The Dimetra User Forum has regular two-day meetings, twice a year. One is usually held online only and the other being a hybrid of online and face-to-face, which is normally scheduled around the same time as the [CCW](#). Where possible the face-to-face venue is voluntarily hosted by the member state /country where the CCW is being held. If that country is unable to host or doesn't use Dimetra, then other arrangement are made. The agenda features discussions, presentations, demonstrations and wherever possible customer / end user visits. Part of the agenda is reserved for discussions between the members without the Motorola representatives being present. The meetings also provides updates on the progress of the DUF Working Groups. These Working Groups are established by the forum members, or a subset of them, to discuss in detail and/or with additional member delegates those areas that deserve more analysis or greater attention. Currently Working Groups exist for a number of areas around network operations, management and spectrum optimisation. There are informal ties with the Public Safety Radiocommunication Group (PSRG), ETSI, the TETRA & Critical Communications Association and the AIRBUS User Forum.

If you are interested in joining the Dimetra User Forum, please contact the chairman:

Aaron Donnelly  +44 7506 456 686  aaron.donnelly@complexus.uk



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The value

The added value of the Dimetra User Forum lies in the open dialogue and interactions between its members and with Motorola's Dimetra business and technology representatives. What our members are saying:

"A measure of success for the DUF and our effectiveness in influencing Motorola product development is to be seen on the Dimetra roadmap, where typically half of the candidates for future development are there because of inputs from the DUF." Les Shortall, Airwave Solutions.

"In DUF, I meet people with the same technology and service, share experience, troubles, issues and solutions. I learn from other operators and learn solutions which help us not to discover what is already discovered." Jozef Cerovsky, Technopol International.

"The information exchange between members of the DUF is very valuable. It saves time and consequently cost in solving problems and issues. Within the DUF we can combine forces and give a clear and strong statement in the direction of the suppliers." Frank de Boer, vtsPN/C2000.

Apart from the value it brings to its members, the forum is also of immense value to Motorola:

"Motorola is committed to the long-term viability of user groups. Motorola customers are the experts particularly in identifying what needs to be enhanced, adapted or updated in our systems. Their comments are a significant factor in helping us continuously improve products, services and customer relationships. That's why we value the Dimetra User Forum." Jason Johur, Motorola.



Membership

Membership of the Dimetra User Forum is open to all organisations operating a Dimetra system. Also for systems integrators delivering a system or service which includes a Motorola Dimetra System. Membership of the forum have only one obligation: **active participation**. Current members of DUF operate in sectors such as Government & Public Safety, Industrial, Oil and Gas, Commercial and Transportation.

Current members:

Airwave Solutions – UK
KonekTel - Czech Republic
Nodnett – Norway
Shah Deniz 2 – Azerbaijan
TETRA Ireland - Republic of Ireland

Complexus – UK
Mol – Republic of Lithuania
PSNI – Northern Ireland
SINE – Denmark

KPN – Netherlands
Neydarlinan ohf – Iceland
RENITA – Luxembourg
SIRESP – Portugal

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